# Texas Department of Public Safety Courtesy ~ Service



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Customer Service Center

2:13-cv-193

09/02/2014

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## Contact Us:

Our Customer Service Center is open Monday through Friday 7 a.m. to 6 p.m.

Our Customer Service Representatives are standing ready to answer your questions either by phone or email. Our phone recording is lengthy, but necessary to help categorize your call and get you to the right area to answer your questions.

Best time to call for faster service: Monday-Friday 7 a.m. to 8 a.m. or 5 p.m. to 6 p.m.

Best day to call for faster service: Friday

Phone: 512-424-2600

Email our Customer Service Center by completing the form provided below. Please allow 2 to 3 business days for a response to your email. We appreciate your patience as we work to answer the large volume of inquiries we receive.

All fields are required. Emails received with incomplete information can NOT be processed.

#### Name:

(As it appears on License/ID) if applicable

### Date of Birth:

(mm/dd/yyyy)

**Email Address:** 

**Current Mailing Address:** 

**Current Mailing City:** 

**Current Mailing State:** 

**Current Mailing Zip:** 

Phone:

(xxx-xxx-xxxx)

TX DL or ID Number: eight digits if applicable

Select . . . .

Questions: Please provide as much information as possible.